

Asqarova Sabinabonu Umidjon qizi

Pardayeva Aziza Rahmatulaevna

@sabinaasqarova1804@gmail.com

+998904651714

SamDCHTI 2-bosqich talabasi.

ANNOTATION. *This article is about the importance of listening skill on learning a new language and it is provided with the tips about how to improve listening skill with the help of online resources.*

KEY WORDS. *Audio materials, lyrics of musics and movies with subtitles, podcasts, online dictations.*

Listening is the one of the main skills which shows your ability of understanding the essence of language especially foreign languages and the one which assists you to respond the opposite person correctly as well. And nowadays people who struggled with having poor listening skill for a long time can enhance it and get rid of this problem with the help of online resources.

Podcasts. Podcasts have become so popular and it would be an amazing change if we bring them into our lessons. Since most of them are at least 30 minutes, we could use podcasts such as BBC or NPR in order not to bore the learner. Because they have shorter versions of podcasts as well. What is more, podcasts are an interesting resource for students who really want challenging and thought-provoking listening activities. It will be more efficient if they listen the podcasts in terms of their interests.

Music and movies. Music and movies are another wonderful way to create a capacity to grasp of something naturally and easily. They might be considered as a time-consuming and less effective activities by majority of people, but if you utilize them wisely you could achieve higher levels. That is, you should follow 3 rules while watching movies. First, you just watch, it doesn't matter whether you understand

something or not. Second, translate new words which you encountered on video material using subtitles. Third, after having the translation of new words rewatch the movie but this time it is for enjoyment! And the same method goes for musics.

DICTATIONS. One of the most difficult tasks of listening is dictation. It may not seem like the most practical skill to practise but is nonetheless important, especially as many listening exams include a section where students need to transcribe exact words or expressions from the audio (and spell them correctly). You should simply select a short part of the talk which you are going to transcribe, watch this part multiple times until your transcription is totally correct and complete.

CHATBOTS AND AI ASSISTANTS. Intelligent assistants like chatbots free up reps to focus energy on the nuanced, emotional listening that builds rapport. By automatically handling routine inquiries, chatbots reduce customer frustration with repetition and long hold times. Freed from the script of simplistic Q&A, reps engage more fully with callers, listening with empathy rather than rushing to resolutions. With the bot handling the basics, reps devote their full senses to listening tones, silences, and subtleties. This presence and attentiveness express that customers are valued. In turn, customers open up, facilitating the rich, responsive listening that transforms basic transactions into meaningful relationships.

CONCLUSION. Taking everything into consideration, listening exercises don't have to be rote or run-of-the-mill and lastly, whichever method you choose to improve your listening, make sure to practise it regularly till you really notice the benefits.

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